DAIMLER TRUCK

How to log in to your application for the first time after migration for dealers, suppliers, corporate customers, independent service providers, and corporate business partners

Guide

FREIGHTLINER · Thomas Built Buses · Western Star · Mercedes-Benz · FUSO · BharatBenz · RIZON · SETRA · Daimler Truck Financial Services

Introduction

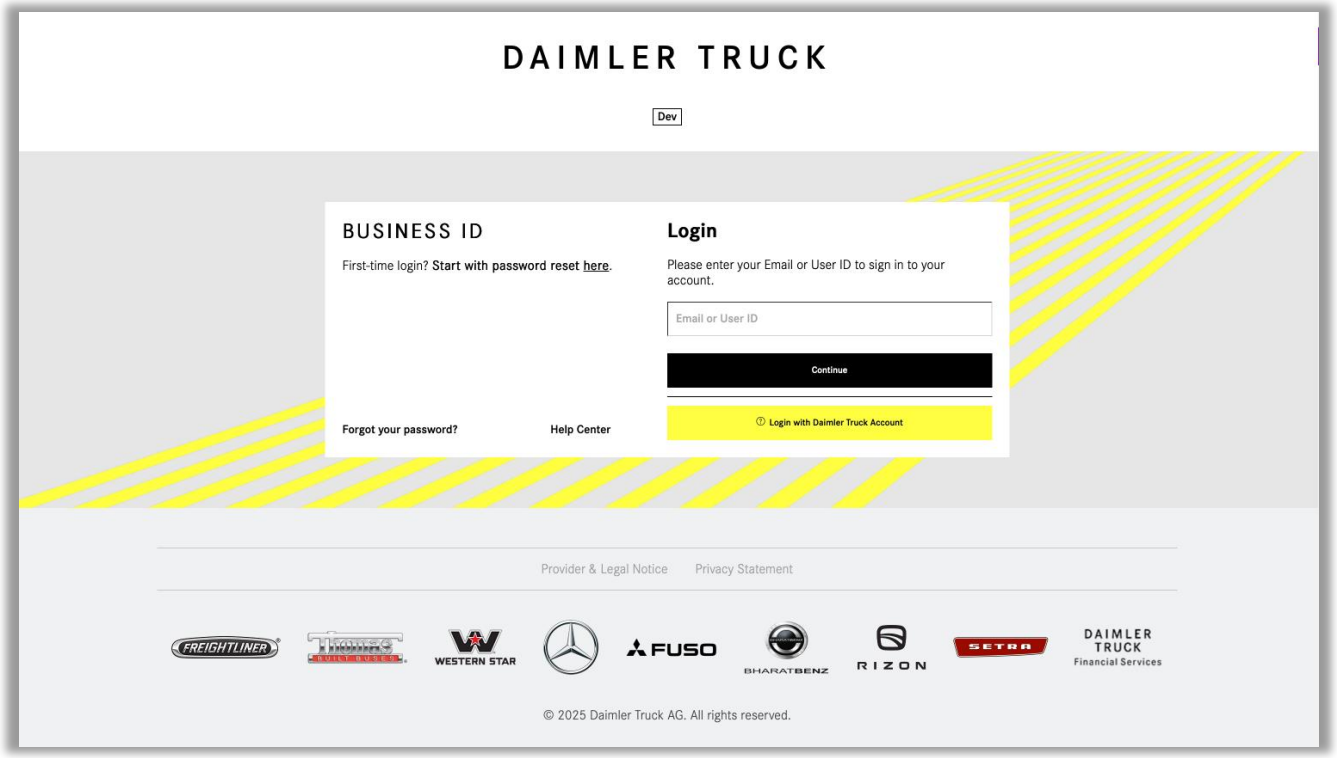
This guide provides information on how to log in to your application for the first time after migration for dealers, suppliers, corporate customers, independent service providers, and corporate business partners.

Exceptions:

User group	**Important information**
User with a Daimler Truck account (...@tbdir.net)	Please use the Daimler Truck login "Log in with Daimler Truck account" and for password reset continue with the “How to reset your password” guide in the SharePoint. Please note: If your Daimler Truck account does not have a mailbox, the password reset verification code will be sent to your secondary email address.
Guest users (B2B users) of CORPTB and PU_A, TR, TU, PU_S accounts in CORPTB	Unfortunately, log in is not available as of now.

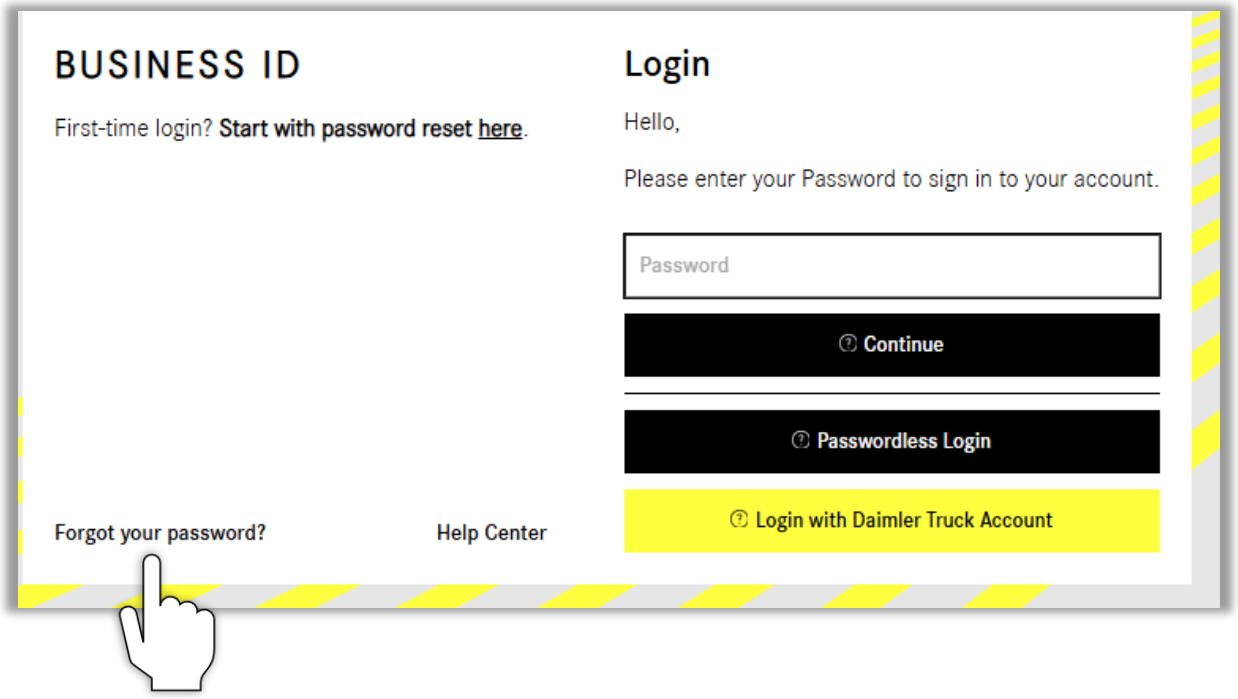
Step 1: Navigate to the Daimler Truck Business ID login page

Log in to your application to be directed to the login page of the Daimler Truck Business ID portal.



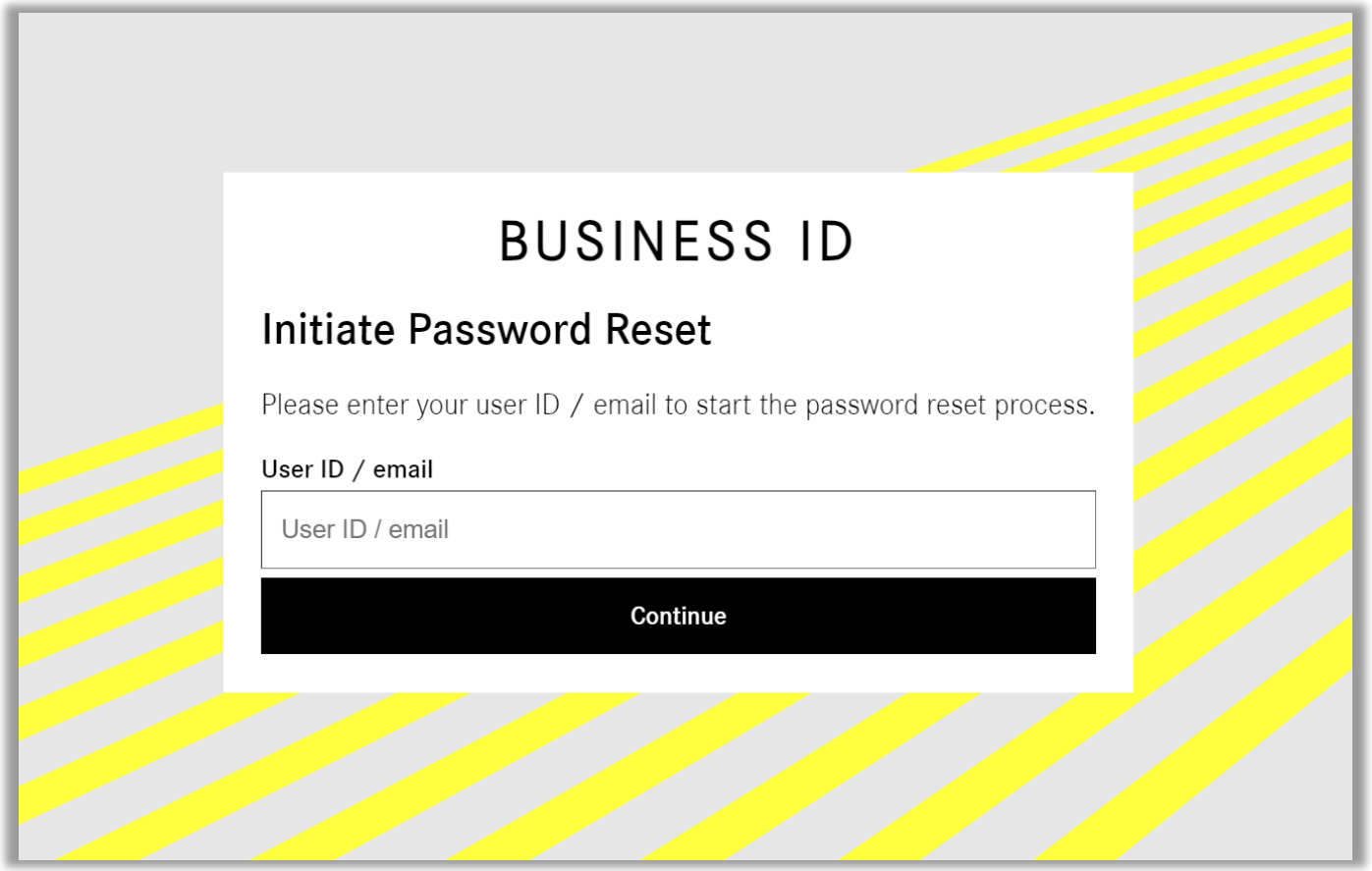
Step 2: Click "Forgot your password?"

Click "Forgot your password?" at the bottom left.



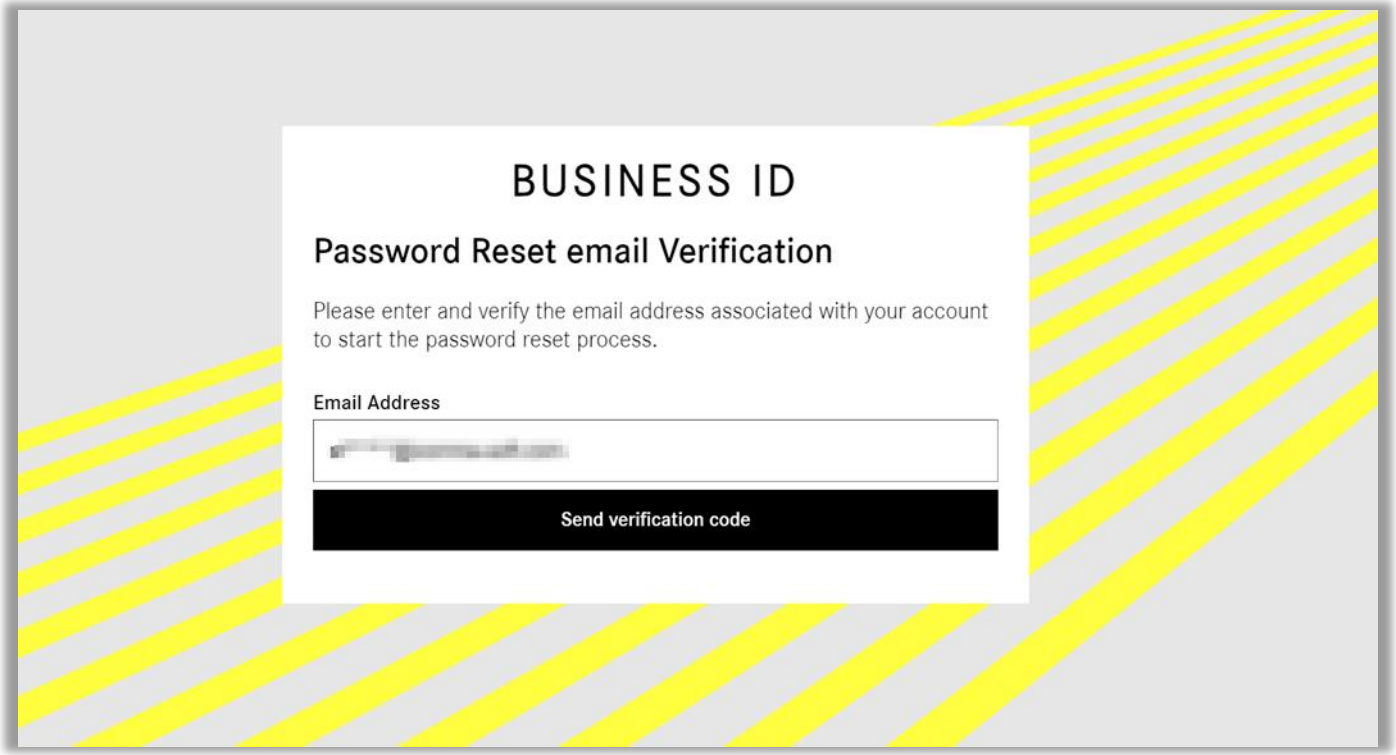
Step 3: Enter your User ID or email

Enter your User ID or email address that you used in the previous login system and click "Continue".



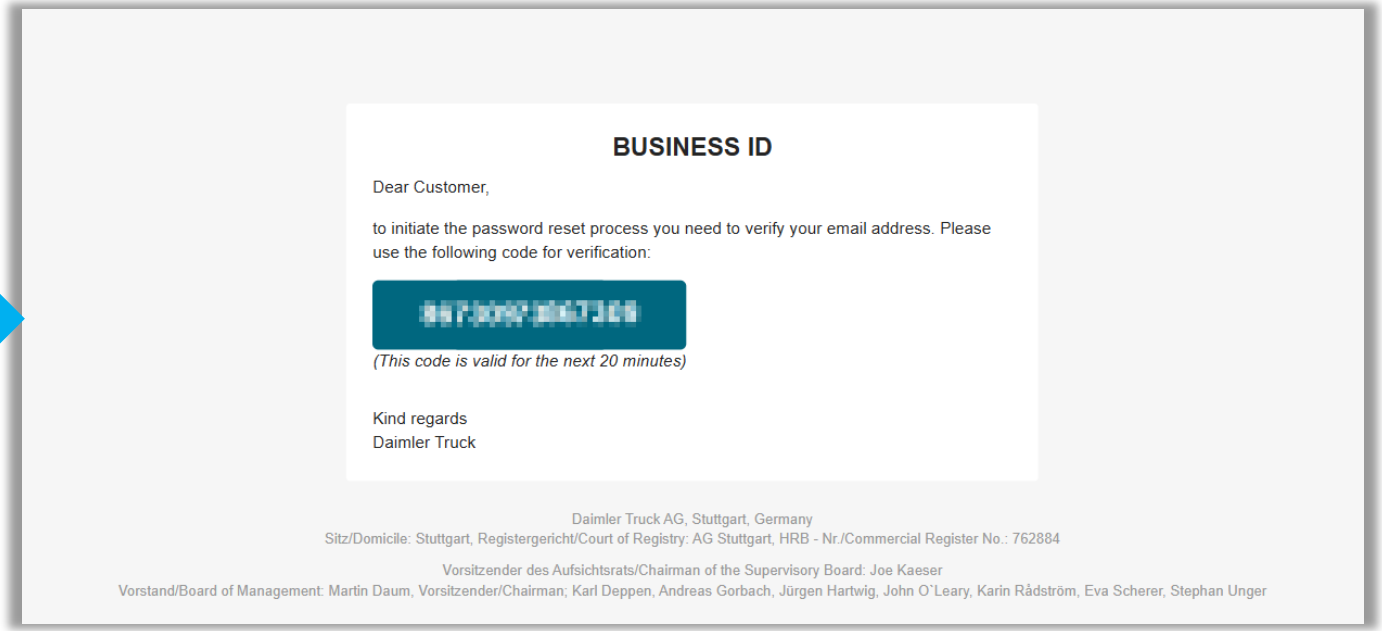
Step 4: Request a verification code

Click "Send verification code" to request a verification code. The code is sent to the displayed email address.



Step 5: Check your emails for the verification code

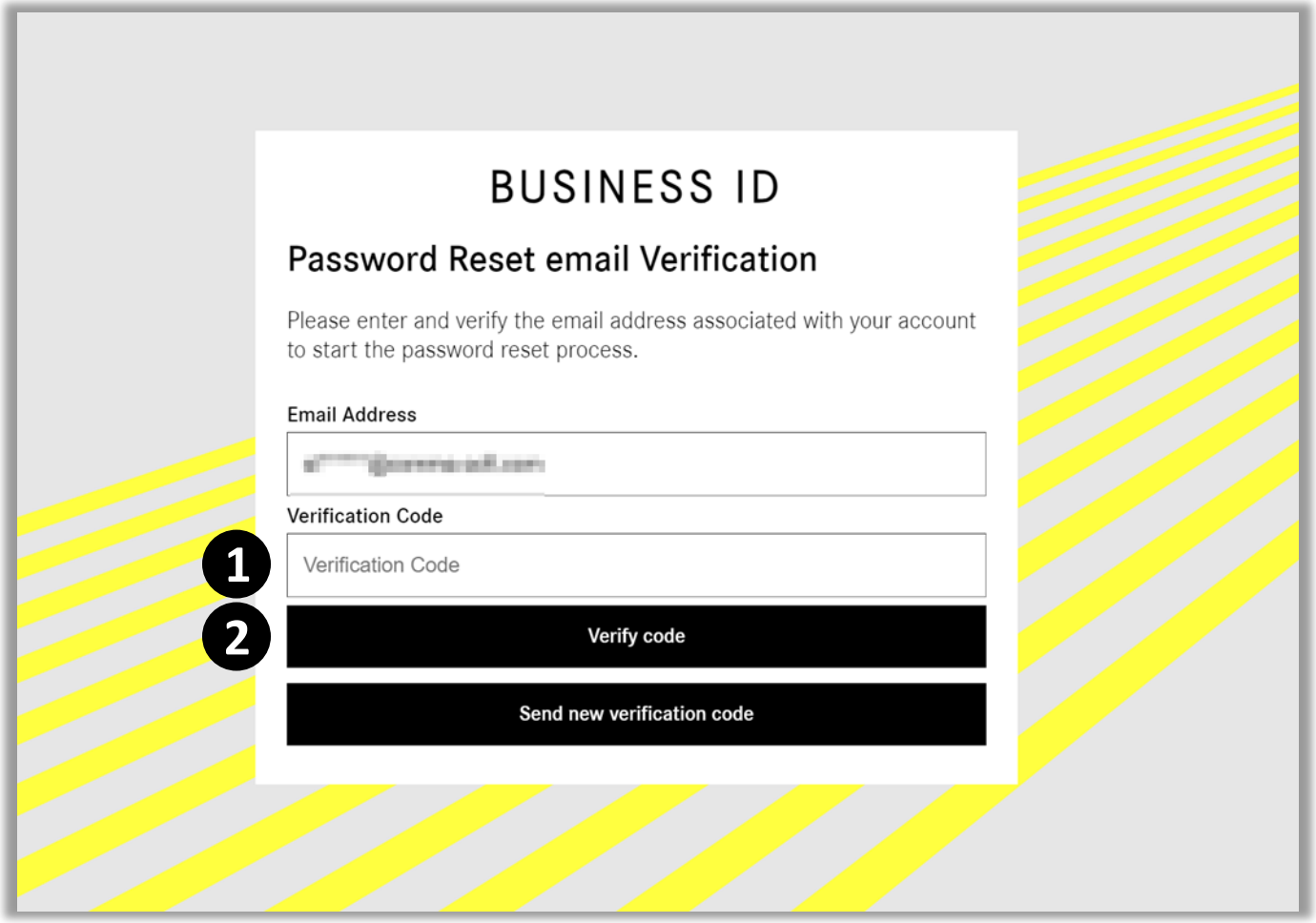
Open your email inbox and locate the email from Daimler Truck Business ID containing the verification code.
If you did not receive an email with a verification code please check your spam folder as well.



Please note:
The verification code sent to you is valid only for a short period (typically around 20 minutes). You can request a new verification code if necessary.

Step 6: Enter the verification code

1. Enter the verification code you received in your email in the "Verification Code" field.
2. Click "Verify code" to proceed with the process.

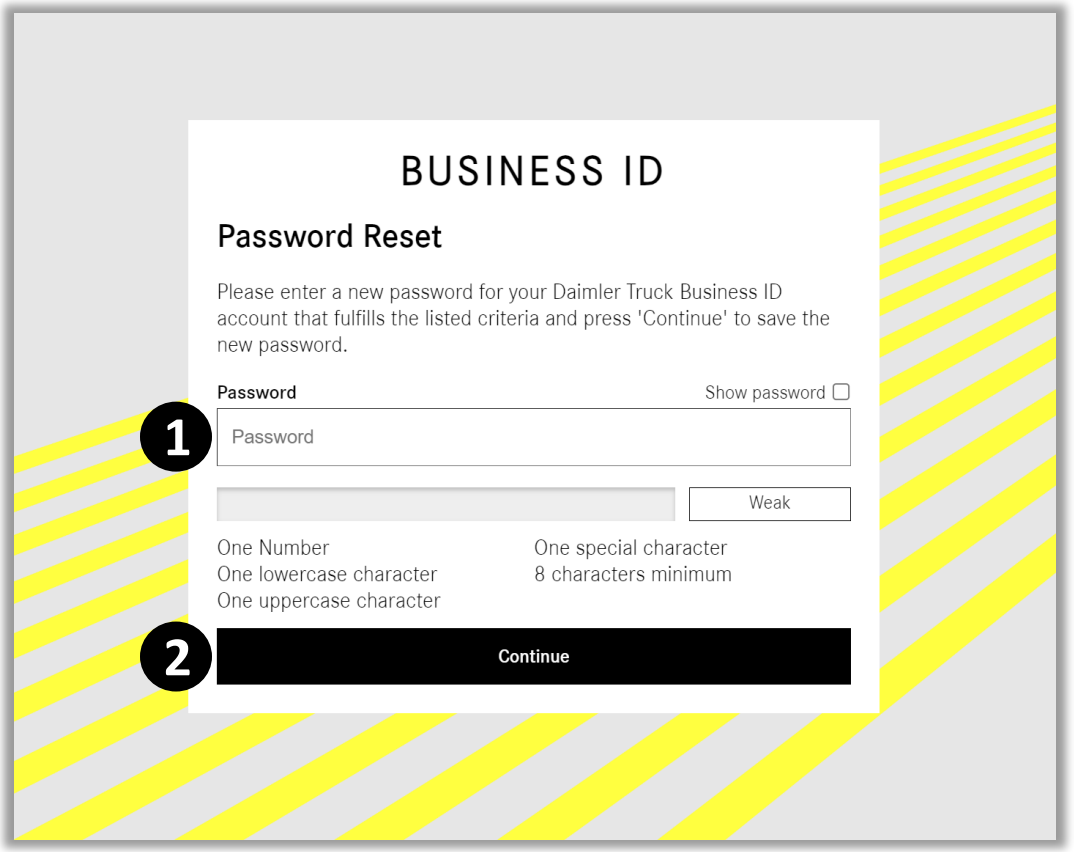


Step 7: Enter a new password

After verifying the code, you will be directed to the Password Reset page.

1. Enter a new password in the field "Password".
   Please note: Your password needs to meet specified criteria and has to include:
   - One number,
   - One lowercase character,
   - One uppercase character,
   - One special character,
   - 8 characters minimum.

2. Click "Continue".



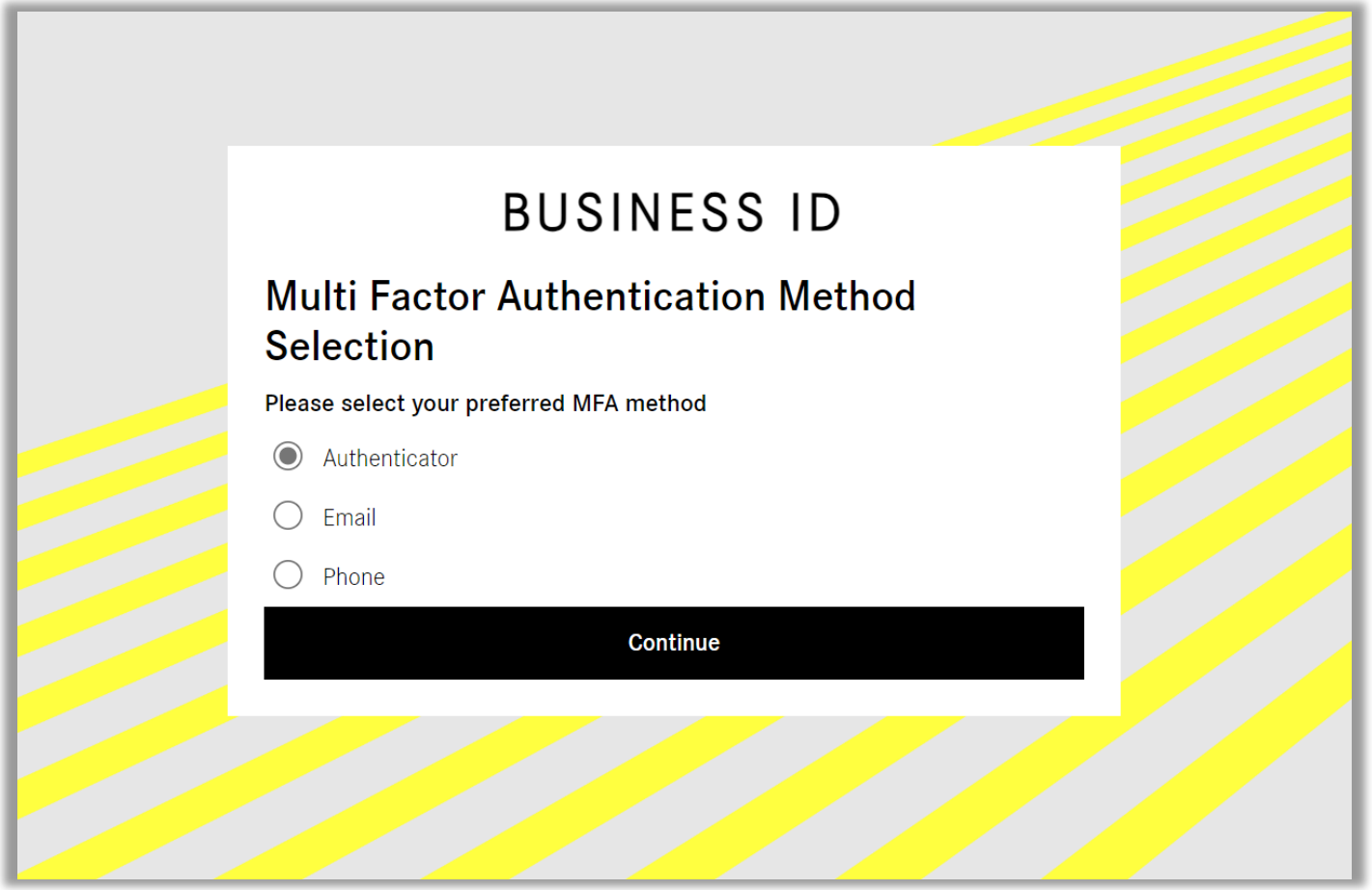
Step 8: Select Multi-Factor Authentication Method

Select the method you want to use for Multi Factor Authentication (MFA) and confirm by clicking "Continue".

Please note:
We recommend "**Authenticator**" with the Microsoft Authenticator App. Hence, this guide covers this option.

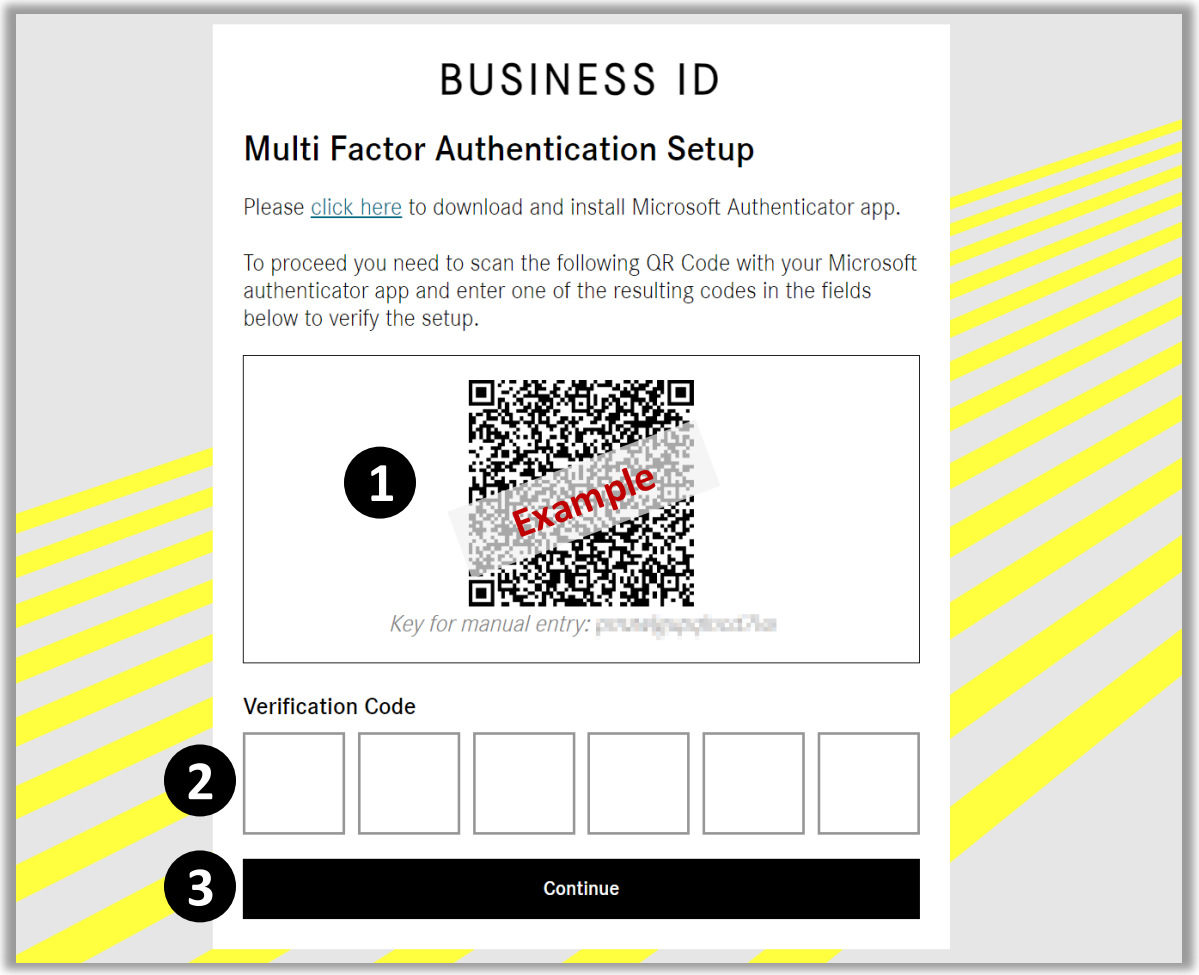
For **"Phone"** verification, select "Send Code" to receive a six-digit SMS code or "Call Me" to verify by pressing "#" during the incoming call. Your phone number must be registered.

If you choose **"Email"**, you will receive an email with a six-digit code to verify your identity.



Step 9: Enter your Multi-Factor Authentication Code

1. Open your preferred MFA application on your mobile device and either scan the QR code or manually enter the key below the QR code.
2. Your MFA application will generate a verification code. Enter this verification code in the designated field.
3. Click "Continue" to finish the MFA setup.



Tip:

- If you do not have an MFA application, please download it to your mobile device. The "Microsoft Authenticator" app is recommended. You can find step-by-step instructions here.

Congratulations!

Congratulations! You have successfully logged in to your application after migration.